QUALITY & SAFETY EDUCATORS ACADEMY

OSEA 2019 Agenda

Day 1 - Monday Theme: Patient Safety

7:00 - 8:00 a.m. 8:00 - 10:00 a.m. Introduction (Myers and Tess) 10:00 - 10:15 a.m. Curriculum Development & 10:15 a.m. - Noon Assessment (Tess and Tad-y) Noon - 1:00 p.m. Intro to Patient Safety: Safety Culture, 1:00 - 2:00 p.m. Safety Event Recognition and Reporting (Myers) Patient Safety Event Analysis 2:00 - 2:45 p.m. (Snedecor) 2:45 - 3:00 p.m. Error Disclosure / Care for Care Pro-3:00 - 3:45 p.m. viders (Shah and Ranji) Systems-based M&M (Fisher) 3:45 - 4:30 p.m. Mentor Group #1: Debrief from 4:30 - 5:30 p.m. Patient Safety Afternoon 6:00 p.m. Dinner On-Site

Day 2 - Tuesday Theme: Quality Improvement

7:00 - 8:00 a.m. 8:00 - 8:15 a.m. Recap 8:15 - 9:30 a.m. QI Methods & Tools (Shah) 9:30 - 9:45 a.m. 9:45 - 11:15 a.m. QI Measurement (Ranji) 11:30 a.m. -QI Hot Topics* 12:30 p.m. 12:30 - 1:30 p.m. 1:30 - 2:30 p.m. QI Hot Topics (Repeat) Mentor Group #2: Step-Back Consultation on Attendee QI/PS 2:40 - 4:20 p.m. **Curriculum Projects** (half of mentor group + faculty) Mentor Group #2: Step-Back Consultation on Attendee's QI/PS 4:20 - 6:00 p.m. **Curriculum Projects** (half of mentor group + faculty) Networking Dinner: On-Site or Local 6:00 p.m.

Day 3 - Wednesday Theme: Bringing it Back Home

6:15 - 7:00 a.m.	Breakfast
7:00 - 7:15 a.m.	Recap
7:15 - 8:15 a.m.	Leading Change and Managing Your Reaction to It <i>(Warm)</i>
8:15 - 8:30 a.m.	Break
8:30 - 9:15 a.m.	How Did They Do That? QI Curricula in Evolution from 3 Institutions (<i>Oyler</i>)
9:15 - 10:00 a.m.	Coaching Trainees in QI Work (<i>Oyler</i>)
10:00 - 11:00 a.m.	Professional Development (Fisher)
11:00 - 11:45 a.m.	Mentor Group #3: Attendees Goals and Next Steps
11:45 a.m Noon	Wrap Up
Noon	Lunch: Box Lunch Provided